

CATEGORIES OF PERSONAL DATA AND PURPOSES OF THE PROCESSING

Browsing data

The information systems and software procedures relied upon to operate this web site acquire personal data as part of their standard functioning; the transmission of such data is an inherent feature of Internet communication protocols.

This data category includes the IP addresses and/or the domain names of the computers and terminal equipment used by any user, the URI/URL (Uniform Resource Identifier/Locator) addresses of the requested resources, the time of such requests, the method used for submitting a given request to the server, returned file size, a numerical code relating to server response status (successfully performed, error, etc.), and other parameters related to the user's operating system and computer environment.

These data are necessary to use web-based services and are also processed in order to

- extract statistical information on service usage (most visited pages, visitors by time/date, geographical areas of origin, etc.);
- check functioning of the services.

Browsing data are kept for no longer than seven days (except where judicial authorities need such data for establishing the commission of criminal offences).

Data communicated by users

Sending messages, on the basis of the user's free, voluntary, explicit choice, to the Garante's contact addresses, or sending private messages to the Garante's social media pages and profiles (where this option is available), and filling in and sending the forms made available on the Garante's websites entail the acquisition of the sender's contact information – which is necessary to provide a reply – as well as of any and all the personal data communicated in that manner.

Specific information notices will be displayed on the pages of the Garante's websites that are used for providing certain services.

Cookies and other tracking devices

No cookies are used to profile users nor are other user tracking systems implemented.

So-called session (non-persistent) cookies are used exclusively to the extent this is necessary to enable secure, efficient browsing. Storage of session cookies in terminal equipment or browsers is under the user's control, whilst cookie-related information is stored server-side after HTTP sessions in the service logs for no longer than seven days like all other browsing data.